

Haydee Muse, MD, MBA, FCCP

Physician Executive with over 20 plus years of Managed Care experience. Has been with Aetna for 11 years. Has served in different roles with increased responsibilities within Aetna's North Central Region including Interim Regional Medical Director for the Medical Services Department during Aetna's turnaround period.

- In that capacity I was responsible for the reorganization of the Medical Services Department to improve efficiency and effectiveness by successfully creating a proactive resource planning allocation for equitable deployment of staff in the presence of corporate reorganization. Improved physician and hospitals relationship by developing a collaborative, open communication approach between Network Providers and Medical Directors.
- Currently serve as Senior Regional Medical Director for Aetna's North Central Region and Head Medicare Care Management Unit. In this capacity provide clinical strategic and operational leadership to the North Central Region Medicare 81 clinical staff.
- In 2008 I was selected as one of only 8 women for the Aetna's Diverse Leadership Development Program. Selection into this program is by nomination only for those that have consistently delivered significant results, performed in a manner that exemplifies the Aetna Way and demonstrated potential for leadership. This special program represents a unique leadership development program and is designed to support and develop women of color in Aetna's leadership talent pipeline.
- Invited as Keynote Speaker at the Howard University Summer Intern School Conference in Chicago in June 2008 discussing Disparities in HealthCare.
- Have participated in a range of capacities in Aetna's National Work Groups for various Aetna initiatives to develop performance measures or metrics among others: Provider Performance Program, Institutes of Quality Program, Clinical lead for Aetna's Retail Clinics initiative, Regional Emergency Room initiative to name a few.
- Collaborated in the development of national provider performance quality measures as a member of the National Quality Forum Ambulatory Technical Panel and the Geriatric Technical Panel in 2005 and 2007 in Washington, DC. These measures were adopted by CMS for the National implementation of the Physician Voluntary Reporting Program.
- Represented Health Plans as an active participant Member of the AMA Physician Consortium Performance Improvement Nuclear Medicine Work

Group 2007- present. The Group developed quality performance measures for Nuclear Medicine Specialists across the US. These measures were presented and adopted by the NQF and are being evaluated by CMS for implementation as national quality physician measures.

- Invited as Speaker as a Panel member on the American Health Care System trends at the Midlands Choice Health Care Forum in Des Moines, Iowa in September 2007. The majority of the audiences were brokers, agents and consultants, sales staff professionals from carriers and TPA's.
- Invited as a speaker at The Columbus Medical Society Emerging trends in Health Care Pay for Performance lecture series in Columbus, Ohio in September 2005. The audience was composed of about 300 Physicians and Practice Managers.
- Appointed to the Board of Directors Easter Seals Dupage and Fox Valley Regions in Chicago since 2006.

Before joining Aetna, worked with Coventry Health Plans from 1991-1997 in St Louis, MO. Served in different roles with increased responsibilities as Associate Medical Director and Vice President Medical services.

Among major accomplishments:

- Developed multidisciplinary asthma education disease management program for Medicaid recipients in collaboration with Lung Association, Washington Univ., and Network Primary Care Physicians & Catholic Community Program resulted 60% reduction ER & hospitalizations.
- Collaborated in development and implementation of a three-tiered ER compensation method. Facilitated creation of ER network management program including development of guidelines criteria with network physicians that became best practice and later adopted by other health plans.
- Developed smoking cessation program for high risk pregnant members in collaboration St Louis Lung Association.
- Re-designed and implemented provider/member grievance process resulting over 65% reduction in grievances.
- Lead collaborative group Managed Care Organizations, Health Dept. & Local Medical Schools on a Medicaid population project proposal for a two year CDC grant for STD screening and treatment in 1997 in St Louis, MO.
- Lectured St. Louis University School Public Health students and Cardinal Glennon Residents on managed care and changing health care delivery systems from 1995-1997.

- Practice Pulmonary Medicine for over 13 years in various capacities including Medical Director of The Respiratory Department Ohio Permanente Medical Group, Kaiser Permanente in Cleveland, Ohio. Springer Clinic in Tulsa, OK and Mid Michigan Regional Medical Center in MI.

Education and Professional Associations membership:

Completed a Certificate in Medical Management from John Hopkins University in 2000 and a Masters Degree in Business Administration from Roosevelt University in Chicago in 2005.

Fellow of the American College of Chest Physicians for over 10 years.

Diplomate American Board of Quality Assurance and Utilization Review Physicians.

Member of the American College of Physicians Executives.

Graduated "Cum Laude" from The University Autonomous of Santo Domingo with a Medical Degree in 1975.

Completed Internal Medicine Internship at St. Michael's Medical Center in Newark, NJ and Internal Medicine Residency at The Methodist Hospital in Brooklyn, NY.

Completed Endocrine Fellowship at NY University Kings County/Downstate Medical Center in Brooklyn, NY in 1982

Completed Pulmonary Fellowship at the College of Physicians & Surgeons Columbia University-Harlem Hospital in New York City in 1984